

August 31, 2002

Reidell Chemical P.O. Box 7500, London, Ontario N5Y 4X8

Good Day Glen:

I just wanted to drop you a quick letter in recommendation of your Urine Erase Product.

Over the past several years we have seen many products introduced claiming to remove pet odors and stains however we still find the formula used in your Urine Erase product to be the most trustworthy of all.

We have never had a returned bottle in the twenty years I have been selling your product and find the contrary that people tend to return for more because it works.

Thank you for your diligence in markenting this product and we wish you continued success with what we would call the best Urine Eraser of them all.

Best regards,

Philip McHardy, Vice-President